

# **CQL** Accreditation

We are accredited by the Council on Quality Leadership (CQL) for having an exemplary vision of dignity, opportunity and community for all people. Our CQL accreditation demonstrates our ongoing commitment to promoting excellence in person-centered services, and provides a framework to continually develop and improve the quality of our services.

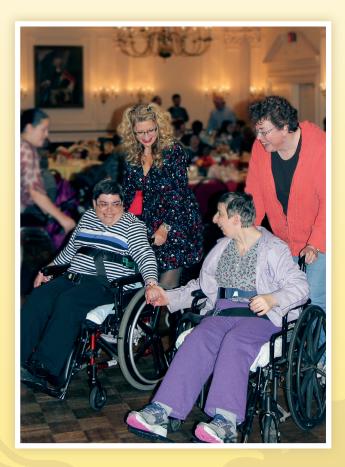


Services are available to all regardless of race, ethnicity, lifestyle or religious affiliation.









"Turning disabilities into capabilities; providing quality services with integrity, compassion and respect."

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WWW.CCDSERVICES.ORG

## **GUIDING PRINCIPLES**

All of our person-centered services are designed to maximize choice and offer individualized strategies for each person we serve. We are committed to helping people define their own quality of life, and to identify their aspirations, hopes and dreams. Our staff strives to do whatever it takes to make these dreams become realities.

#### **SERVICE COORDINATION**

Our service coordinators act as advocates and strive to help people and their families in gaining and maintaining access to services and supports appropriate to their needs. Using a person-centered planning process, our Service Coordination Team assists in developing, implementing, and maintaining an Individualized Service Plan for each person it supports.

## **COMMUNITY SUPPORT SERVICES**

Our staff works with individuals and their families within their own homes and neighborhoods, providing one-to-one support and guidance.



"Quality is defined at the point of interaction between the staff member and the individual with a disability" – JFK Jr.

## **RESIDENTIAL SERVICES**

We offer a range of residential and clinical supports and services to individuals with intellectual and developmental disabilities. Our certified residences are located throughout the Capital Region and provide 24-hour support.

## **FAMILY SUPPORT SERVICES**

Many families who have a relative with an intellectual or developmental disability living at home have additional household expenses. Our Family Support Services (FSS), are designed to assist the family with these increased costs. These services also enhance a family's capacity to continue caring for the family member at home. Expenses for children and adult family members with a disability that are covered by FSS may include: respite care, behavioral or medical consultation, adaptive equipment, and goods and services.

## **RESPITE SERVICES**

Our at-home respite services can provide the relief families need to balance the demands of caring for an individual with a disability. One-to-one support is available in the home of the caregiver.

## **SELF-DIRECTED SUPPORTS**

Self-direction enables individuals to exercise more control and gives them the flexibility to choose the mix of supports and services that work best for them, allowing individuals to live the life they desire. Our staff works with individuals to help them design their own services, such as selecting service providers, choosing supports, determining how to use funding, and coordinating schedules.



#### **ABOUT US**

Catholic Charities Disabilities Services provides services and supports to more than 1,000 children and adults who have intellectual and developmental disabilities or traumatic brain injury and who reside within the greater Capital District, encompassing the eleven counties of Albany, Schenectady, Rensselaer, Saratoga, Warren, Washington, Fulton, Montgomery, Schoharie, Columbia, and Greene. Catholic Charities Disabilities Services is nationally accredited by The Council on Quality and Leadership (CQL).

Our services and supports empower and enable people to learn the skills and develop the confidence needed to live their lives as independently as possible within the community of their choice.

#### **OUR MISSION**

"Turning disabilities into capabilities; providing quality services with integrity, compassion, and respect."

## **CONTACT US**

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