Catholic Charities SMS Messaging Service

The SMS messaging service from Catholic Charities Disabilities Services is used to provide information to both employees and individuals served along with their families on events such as building closures, department specific instructions, events, etc.

The phone number you will be receiving these notifications from is: +1 844 332 1554 / (844) 332-1554

If you have any questions on this service please reach out to the main office: (518) 783-1111

Terms of Service

Catholic Charities Disabilities Services utilizes an SMS service for both its employees and for the individuals and their families supported. This service provides both timely information and also notifications of coming events.

1. You can cancel the SMS service at any time. Just text "STOP" to the short code. After you send the SMS message "STOP", you will be sent an SMS confirmation of cancellation message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from CCDS. If you want to join again, just sign up as you did the first time and CCDS will resume sending SMS messages to you again.
2. If you are experiencing issues with the messaging program you can reach out to the main office number (518) 783-1111
3. Carriers are not liable for delayed or undelivered messages.
4. As always, message and data rates may apply for any messages sent to you from CCDS and to CCDS from you. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
5. If you have any questions regarding SMS messaging privacy, please read the agency SMS messaging privacy policy

Privacy Policy

Catholic Charities Disabilities Services respects your privacy. We only use information you provide through this service to transmit your mobile messages and respond to you. This includes, but isn't limited to, sharing information with platform providers, phone companies, and other vendors who assist us in the delivery of mobile messages. Mobile information will not be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt in data and consent; this information will not be shared with any third parties. Nonetheless, Catholic Charities Disabilities Services reserves the right always to disclose any information as necessary to satisfy any law, regulation or governmental request, to avoid liability, or to protect our rights or property. This SMS Messaging Privacy Policy applies to your use of the Text Message Service and isn't intended to modify our general privacy policy, incorporated by reference above, which may govern the relationship between you and us in other contexts.

[ ] I agree to receive SMS messages from Catholic Charities Disabilities Services for the purpose of receiving time sensitive information for employees along with individuals and their families supported by Catholic Charities Disabilities Services regarding documentation, events, staff changes, trainings, and building closures due to weather events.

Signature: _____

Printed Name: _____ Date: 2/23/26